# PRODIRECT<sup>™</sup> Series Split System Heat Pump Installation & Owner's Manual

## **MODELS:**

HHP15018FA HHP15024FA HHP15030FA HHP15036FA HHP15042FA HHP15048FA HHP15060FA



Read this manual carefully before installation and keep it where the operator can easily find it for future reference.

Due to updates and constantly improving performance, the information and instructions within this manual are subject to change without notice.

Version Date: November 21, 2024 Please visit www.mrcool.com/documentation to ensure you have the latest version of this manual.



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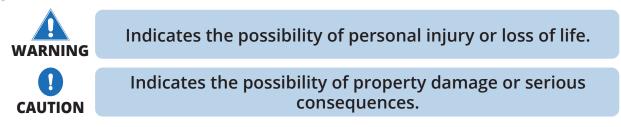


## **Safety Precautions**

## **Read Before Using**

## Incorrect usage may cause serious damage or injury.

The symbols below are used throughout this manual to indicate instructions that should be followed closely or actions that should be avoided to prevent death, injury, and/or property damage.





- 1. Failure to follow these warnings could result in property damage, severe personal injury, or death. Disconnect all electrical power, including remote disconnects before servicing. Follow proper lockout/ tagout procedures to ensure the power cannot be inadvertently energized.
- 2. Any attempt to repair a central air conditioning product may result in property damage, severe personal injury, or death. These units use These units use R-410a refrigerant which operates at 50% to 70% higher pressures than R-22. Use only R-410a approved service equipments. Refrigerant cylinders are painted a "Rose" color to indicate the type of refrigerant and may contain a "dip" tube to allow for charging of liquid refrigerant into the system. All R-410A systems use a POE oil (VG74 or equivalent) that readily absorbs moisture from the atmosphere. To limit this 'hygroscopic" action, the system should remain sealed whenever possible. If a system has been open to the atmosphere for more than 4 hours, the compressor oil must be replaced. Never break a vacuum with air and always change the driers when opening the system for component replacement.
- 3. Grounding is essential before connecting electrical supply.
- 4. Turn valve stem counterclockwise only until the stem contacts the rolled edge. No torque is required. Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage.
- 5. Brazing required. Failure to inspect lines or use proper service tools may result in equipment damage or personal injury. If using existing refrigerant lines, ensure all joints are brazed, not soldered.

## **!** CAUTION

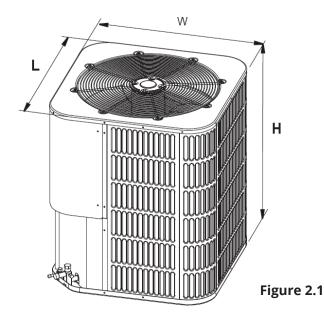
- This information is intended for use by individuals possessing adequate backgrounds of electrical and mechanical experience. Any attempt to repair a central air conditioning product may result in personal injury and/or property damage. The manufacturer or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.
- 2. Failure to follow proper procedures can result in personal illness or injury or severe equipment damage. Systems contain oil and refrigerant under high pressure. Recover refrigerant to relieve pressure before opening a system.
- 3. Failure to inspect or use proper service tools may result in equipment damage or personal injury. Reconnect all grounding devices. All parts of this product that are capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.
- 4. Do not touch the top of the compressor, as it may cause minor to severe burning.

## 2.1 Unit Dimensions

The unit's weight value is on the cardboard box.

When mounting the outdoor unit on a roof, ensure the roof will support the unit's weight. Properly selected isolation is recommended to prevent sound or vibration transmission to the building structure.

Unit Dimensions							
Model	Height Width (in.) (in.)		Length (in.)				
18	24-15/16	23-5/8	23-5/8				
24	24-15/16	28	28				
30	33-3/16	28	28				
36	24-15/16	29-1/8	29-1/8				
42/48/60	33-3/16	29-1/8	29-1/8				



**2.2 Location Restrictions** 

- Ensure the top discharge area is unrestricted for at least 60 inches above the unit.
- Do not place outdoor unit near bedrooms since normal operational sounds may be objectionable.
- Position unit to allow adequate space for unobstructed airflow, wiring, refrigerant lines, and serviceability.
- Maintain a distance of 24 inches between units.
- 24 inches clearance must be provided in front of the control box (access panels) and any other side requiring service.
- Position unit where water, snow, or ice from roof or overhang cannot fall directly on unit.
- Position the outdoor unit a minimum of 12" from any wall or surrounding shrubbery to ensure adequate airflow. See Figures 2.2 and 2.3.
- Units should be elevated 3-12 inches above the pad or rooftop, depending on local weather. This additional height will allow drainage of snow and ice melted during defrost cycle prior to its refreezing. Ensure that drain holes in unit base pan are not obstructed, preventing drainage of defrost water (Fig. 2.4).
- If possible, avoid locations that are likely to accumulate snow drifts. If not possible, a snow drift barrier should be installed around the unit to prevent a build-up of snow on the sides of the unit.

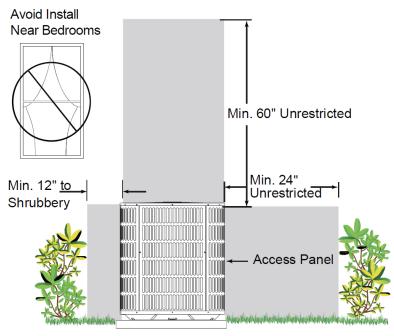
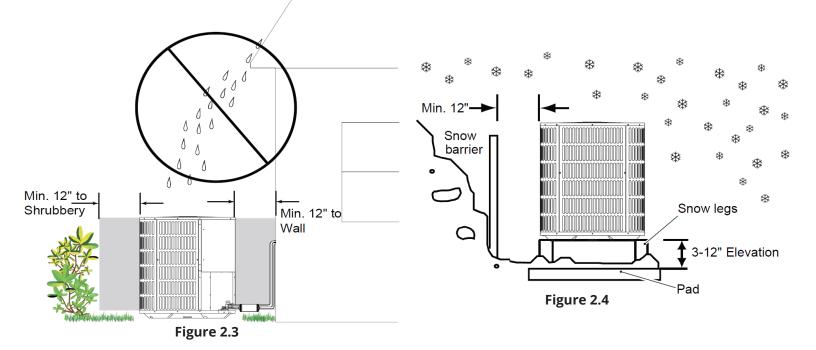


Figure 2.2

## **2** INSTALLATION PREPARATION



## 2.3 Pre-Installation Steps

**STEP 1** - Check for damage and report promptly to the carrier any damage found to the unit.

**STEP 2** - Instruments must be designed to install/serve R410A equipment.

- Gauge sets, hoses, refrigerant containers and recovery system must be designed to handle the POE type oils.
- Manifold sets should be 800 PSIG high side and 250 PSIG low side.
- All hoses must have a 700 PSIG service pressure rating.
- Leak detectors should be designed to detected R410a.
- Recovery equipments (including refrigerant recovery containers) must be specifically designed to handle R410a.
- Do not use R22 TXV.

### 2.4 Pad Installation

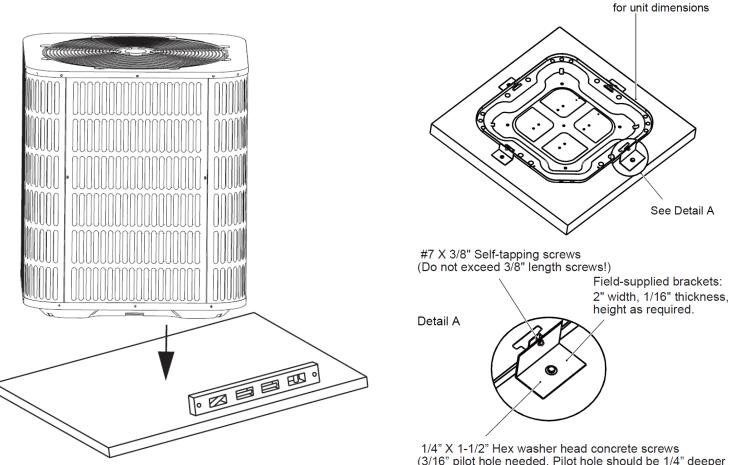
When installing the unit on a support pad, such as a concrete slab, consider the following:

- The pad must be at least 1-2" larger than the unit on all sides.
- The pad must be separate from any structure.
- The pad must be level.
- The pad must be high enough above grade to allow for drainage.
- The pad location must comply with National, State, and Local codes.

#### NOTE

These instructions are intended to provide a method to tie-down system to concrete slab as a securing procedure for high wind areas. Check local codes for tie-down methods and protocols

## REFRIGERANT



1/4" X 1-1/2" Hex washer head concrete screws (3/16" pilot hole needed. Pilot hole should be 1/4" deeper than the fastener embedment)

See Section 2.1

## **3.1 Service Valve Connection Sizes**

Models	Suction Line Connection	Liquid Line Connection
18/24/30/36	3/4	3/8
42/48/60	7/8	5/6
Liquid line	Suction line	
connection	connection	

## 3.2 Refrigerant Line Sizes

Model	Suctio	n Line	Liqui	d Line	
Woder	Optional	Standard	Optional	Standard	
18/24/ 30/36	5/8	3/4	5/16	3/8	
42/48	3/4	7/8	1/2	5/0	
60	7/8	1-1/8	1/2		

## 3.3 Refrigerant Piping Limits & Required Refrigerant Line Length

		Total Equivalent Length (Feet)			ſ			Total Suction Line Length						
Model	Liquid Line	25	50	75	100	125	150		Model	Suction (inches)	25	50	100	150
	(inches)	М	aximı		ertical et)	Leng	th			(menes)		Coeff	icient	
	5/16	25	50	40	30	NA	NA		18	5/8	1.00	0.97	0.94	NA
18	3/8	25	50	45	40	NA	NA		10	3/4	1.00	0.98	0.95	NA
								Γ	24	5/8	1.00	0.97	0.94	NA
24	5/16	25	40	30	20	NA	NA		24	3/4	1.00	0.98	0.95	NA
	3/8	25	50	45	40	NA	NA			5/8	1.00	0.97	0.94	NA
30	5/16	25	40	40	30	NA	NA		30	3/4	1.00	0.98	0.96	NA
	3/8	25	50	50	50	NA	NA			5/8	1.00	0.97	0.94	0.90
36	5/16	25	50	40	30	10	NA		36	3/4	1.00	0.99	0.97	0.96
	3/8	25	50	60	60	40	30	ŀ		3/4	1.00	0.98	0.95	0.91
42	5/16	25	23	4	NA	NA	NA		42	7/8	1.00	0.98	0.97	0.96
72	3/8	25	50	43	36	30	24	ŀ				0.98		0.90
40	1/2	25	50	56	55	40	30		48	3/4	1.00		0.95	
48	3/8	25	46	38	30	22	15			7/8	1.00	0.98	0.97	0.96
	1/2	25	50	60	60	40	30		60	7/8	1.00	0.98	0.94	0.90
60	3/8	25	50	56	44	32	20		1-1/8	1.00	0.99	0.98	0.97	

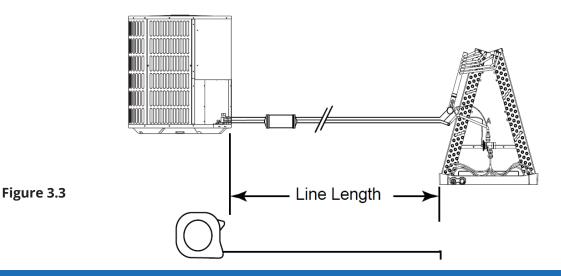
#### NOTE

Using a suction line larger than shown in the chart will result in poor oil return and is not recommended. For example: the system capacity published in AHRI is 17800 BTU/H. This data is based on the AHRI test condition and 25 feet line set with standard suction tube size (3/4" tube). If you need to add the line set more than 25 feet or use the optional suction tube size, you need to recalculate the capacity with the coefficient in the table. For 50 feet line and 5/8" suction tube, the capacity will be 17800\*0.97=17266 BTU/H.

Determine required line length and lift. You will need this information later.

Total line length = \_\_\_\_\_ feet





## **3.4 Refrigerant Line Insulation**

NOTE

The suction line must always be insulation. DO NOT allow the Liquid Line and Suction Line to come in direct (metal to metal) contact.

Required





Optional

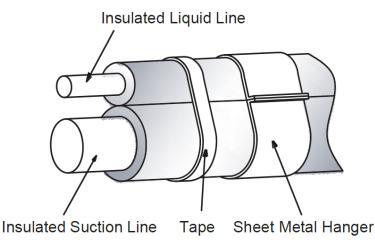


Figure 3.4

## **3.5 Existing Refrigerant Line Reuse**

## **!** CAUTION

If using existing refrigerant lines, make certain that all joints are brazes, not soldered.

For retrofit applications, where the existing refrigerant lines will be used, the following precautions should be taken:

- Ensure that the size of the refrigerant lines is correct.
- Ensure that the refrigerant lines are free of leaks, acid, and oil.

### NOTE

It recommended to install only approved matched indoor and outdoor systems. All of the manufacturer's systems have been AHRI certified. Some of the benefits of installing approved matched indoor and outdoor split systems are maximum efficiency, optimum performance, and the best overall system reliability.

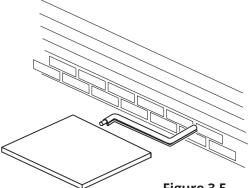


Figure 3.5

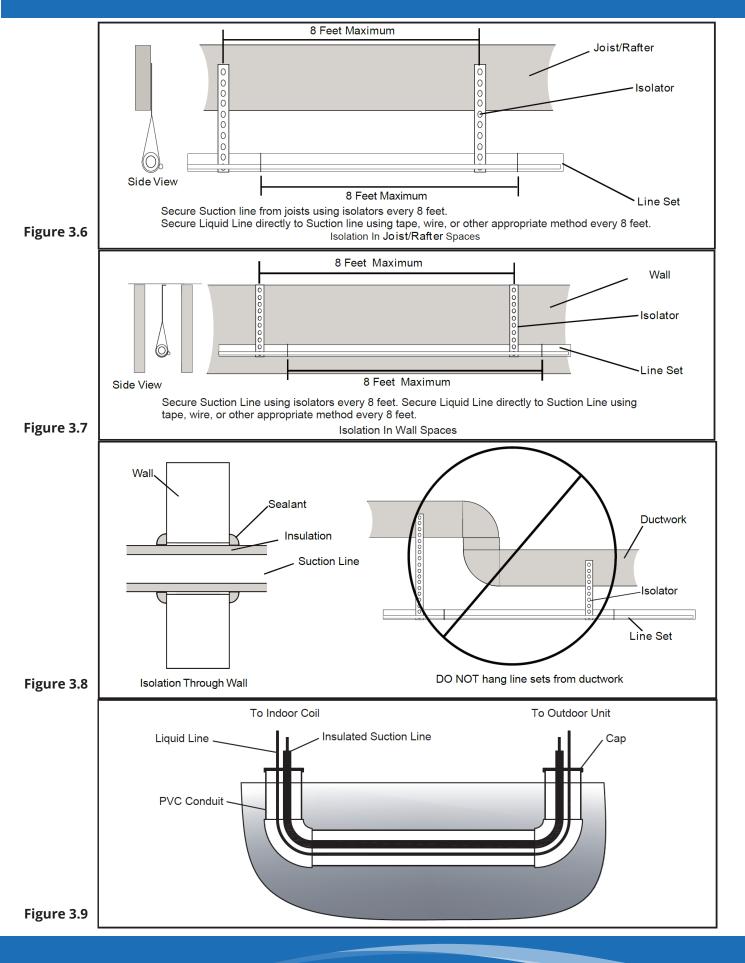
## 3.6 Line Routing

### NOTE

Take precautions to prevent noise within the building structure due to vibration transmission from the refrigerant lines. For example:

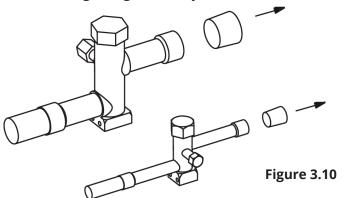
- When the refrigerant lines have to be fastened to floor joists or other framing in a structure, use isolation type hangers.
- Isolation hangers should also be used when refrigerant lines are run in stud spaces or enclosed ceilings.
- Where the refrigerant lines run through a wall or sill, they should be insulated and isolated.
- Isolate the lines from all ductwork.
- Minimize the number of 90° turns.
- Use PVC piping as a conduit for all underground installations. Buried lines should be kept as short as possible.
- The lines should not obstruct service access to the coil, air handling system, or filter.
- Care must also be taken to isolate the refrigerant lines to minimize noise transmission from the equipment to the structure.
- Comply with national, state, and local codes when isolating line sets from joists, rafters, walls, and other structural elements.



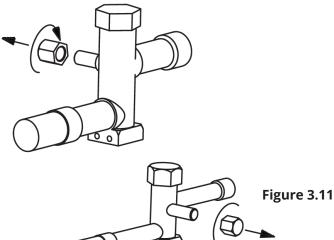


## 3.7 Line Brazing

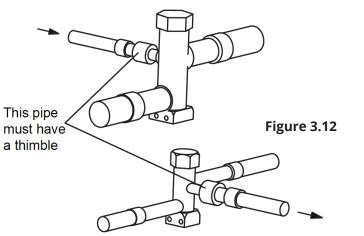
1. Remove caps or plugs. Use a deburring tool to debur the pipe ends. Clean both internal and external surfaces of the tubing using an emery cloth.



2. Remove the pressure tap cap from both service valves.



3. Purge the refrigerant lines and indoor coil with dry nitrogen.



4. Wrap a wet cloth around the valve body to avoid heat damage and continue the dry nitrogen purge. (Figure 3.13).

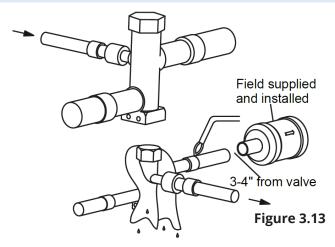
Braze the refrigerant lines to the service valves.

Check the liquid line filter drier's directional flow arrow to confirm the correct direction of refrigeration flow (away from the outdoor unit and toward the evaporator coil) as illustrated. Braze the filter drier to the liquid line.

Continue the dry nitrogen purge. Do not remove the wet rag until all brazing is completed.



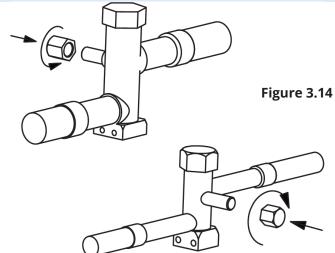
Remove the wet cloth before stopping the dry nitrogen purge.



5. Replace the pressure tap caps after the service valves have cooled.

#### NOTE

Do not over-tighten (between 40 and 60 inch-lbs. maximum).



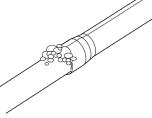
## **3** REFRIGERANT

## 3.8 Leak Check

1. Pressurize the refrigerant lines and evaporator coil to 150 PSIG using dry nitrogen.



2. Check for leaks by using a soapy solution or bubbles at each brazed location.



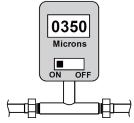
3. Remove nitrogen pressure and repair any leaks before continuing.

## **3.9 Evacuation**

#### NOTE

Do not open the service valves until the refrigerant lines and indoor coil leak check and evacuation are complete.

1. Evacuate until the micron gauge reads no higher than 350 microns, then close off the valve to the vacuum pump.



2. Observe the micron gauge. Evacuation is complete if the micron gauge does not rise above 500 microns in one (1) minute.

Once evacuation is complete, blank off the vacuum pump and micron gauge, and close the valves on the manifold gauge set.



### 3.10 Opening the Service Valves

## WARNING

Exercise extreme caution when opening the liquid line service valve. Turn counterclockwise until the valve stem just touches the rolled edge. No torque is required. Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage.

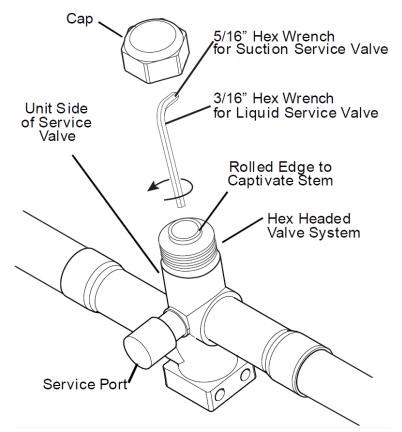
#### NOTE

Leak check and evacuation must be completed before opening the service valves.

1. Remove service valve cap. (Figure 3.15)

2. Fully insert hex wrench into the stem and back out counterclockwise until valve stem just touches the rolled edge.

3. Replace the valve stem cap to prevent leaks. Tighten finger tight plus an additional 1/6 turn.



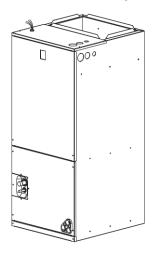
## 4.1 Low Voltage Maximum Wire Length

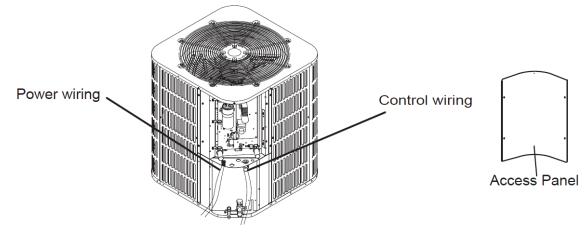
The following table defines the maximum total length of low voltage wiring from the outdoor unit to the indoor unit and to the thermostat.

24 Volts - Wire Size	Maximum Wire Length
18 AWG	150 ft.
16 AWG	225 ft.
14 AWG	300 ft.

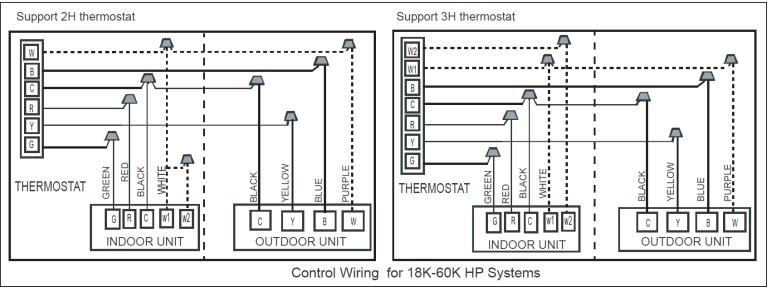
## 4.2 Low Voltage Wiring Diagrams

Air Handler Hook-up Diagram





Low Voltage connection must be made inside the outdoor unit case.



Notes:

- "-----" The electric auxiliary heat connection (optional)
- W Electric auxiliary heat signal
- W1 First electric auxiliary heat signal
- W2 Second electric auxiliary heat signal



## WARNING

Low voltage line must be connected inside the outdoor unit case through the control wiring channel on the right. High voltage line must be connected through power wiring channel on the left. Mixed channel may result in personal injury.

1. During installation or maintenance, do not cut the tie of the rubber ring on the electric control box with scissors. It can be untied by pressing the loose buckle. The tightening belt can be reused.





2. After installation or maintenance, the tightening belt shall be tightened, and should not be loosened or discarded. The control box access panel must be installed and the screws must be tightened.



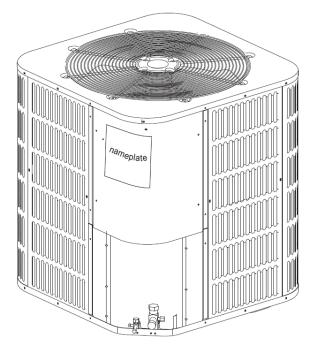


## 4.3 High Voltage Power Supply

## WARNING

During installation, testing, servicing, and troubleshooting of this product, it may be necessary to work with live electrical components. Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

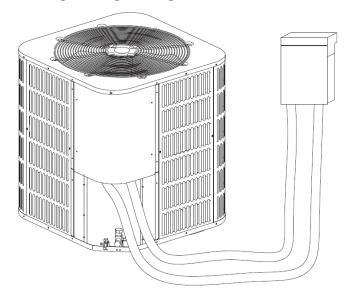
The high voltage power supply must agree with the equipment nameplate. Power wiring must comply with National, State, and Local codes. Follow the instructions on the unit wiring diagram located on the inside of the access panel.



## **4 ELECTRICAL**

## 4.4 High Voltage Disconnect Switch

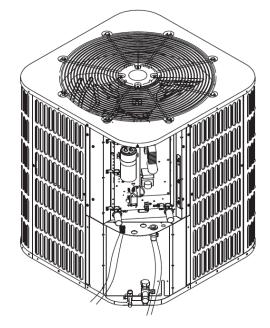
Install a separate disconnect switch at the outdoor unit. Field provided flexible electrical conduit must be used for high voltage wiring.



## 4.5 High Voltage Ground

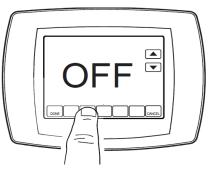
Ground the outdoor unit per national, state, and local code requirements.



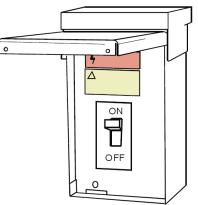


## 4.6 Start Up

- 1. Ensure all previous sections have been completed.
- 2. Set System Thermostat to OFF.



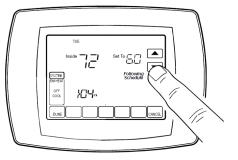
3. Turn on power to the indoor and outdoor units at the disconnect switch.



4. Wait one (1) hour before starting the unit if compressor crankcase heater is used and the outdoor ambient temperature is below 70°F.



5. Set system thermostat to ON.



## 5.1 Charging: Weigh-In Method

The Weigh-In method can be used for the initial installation, or anytime a system charge is being replaced. The Weigh-In method can also be used when power is not available to the equipment site or operating conditions (indoor/outdoor temperatures) are not in range to verify with the suction line pressure charging method.

Model	Factory Charge	Charge Multiplier for Liquid Line Length		
18 AWG	150 ft.	5/16"	3/8"	1/2"
16 AWG	225 ft.	0.4 oz/ft	0.6 oz/ft	1.2 oz/ft

#### NOTE

The factory charge in the outdoor unit is sufficient for 15 feet of standard size interconnecting liquid line.

## New installations:

Calculating additional charge for line set greater than 15 feet.

1. Total Line Length (ft)	=	(a)
2. Standard Line Set (ft)	=	(b)
3. (a) minus (b)	=	(c)

- 4. Refrigerant Multiplier= \_\_\_\_\_\_(d)5. Refrigerant Adder (c\*d)= \_\_\_\_\_\_(e)

\*If line set is less than 15 feet, (e) = 0.

## Sealed-System Repairs:

Calculating total system charge

- = \_\_\_\_\_ (a) 1. Total Line Length (ft)
- 2. Standard Line set (ft) = \_\_\_\_\_(b)
- = \_\_\_\_\_ (C) 3. (a) minus (b)
- 4. Refrigerant Multiplier = \_\_\_\_\_(d)
- 5. Refrigerant Adder (c\*d) = (e)\*
- 6. Factory Charge (nameplate)= \_\_\_\_\_ (f)

7. Total System Charge (e+f) = \_\_\_\_\_

\*If line set is less than 15 feet, (e) = 0.

## NOTE

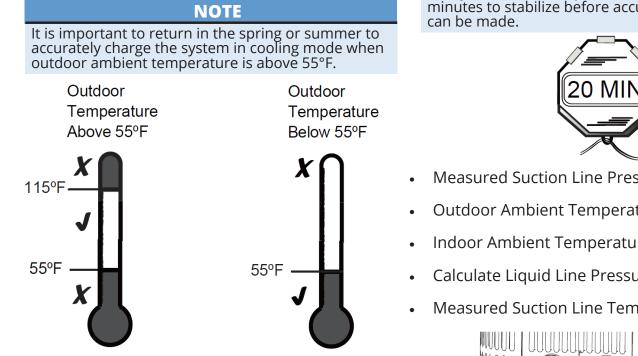
The only mode approved for validating system charge is while in Cooling Mode. Outdoor temperature must be between 55°F and 115°F with Indoor Temperature kept between 70°F and 80°F.

## 5.2 Suction Line Pressure Charging & Refrigerant Adjustment in Cooling

1. Check the outdoor ambient temperatures.

Suction line pressure (in cooling mode) is the only recommended method of charging above 55°F outdoor ambient temperatures.

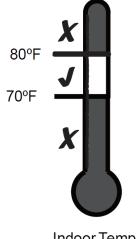
For outdoor ambient temperatures below 55°F, use weigh-in charge method.



Outdoor Temp.1

Outdoor Temp. 2

For best results, the indoor temperature should be kept between 70°F and 80°F.



Indoor Temp.

2. Ensure all previous sections have been completed.

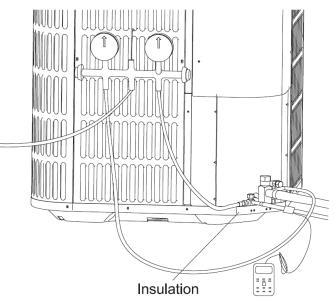
3. Stabilize the system by operating for a minimum of 20 minutes.

## NOTE

At startup, or whenever charge is removed or added, the system must be operated for a minimum of 20 minutes to stabilize before accurate measurements



- Measured Suction Line Pressure = \_\_\_\_\_ PSIG
- Outdoor Ambient Temperature = °F
- Indoor Ambient Temperature = \_\_\_\_\_ °F
- Calculate Liquid Line Pressure = PSIG
- Measured Suction Line Temperature = \_\_\_\_\_ °F

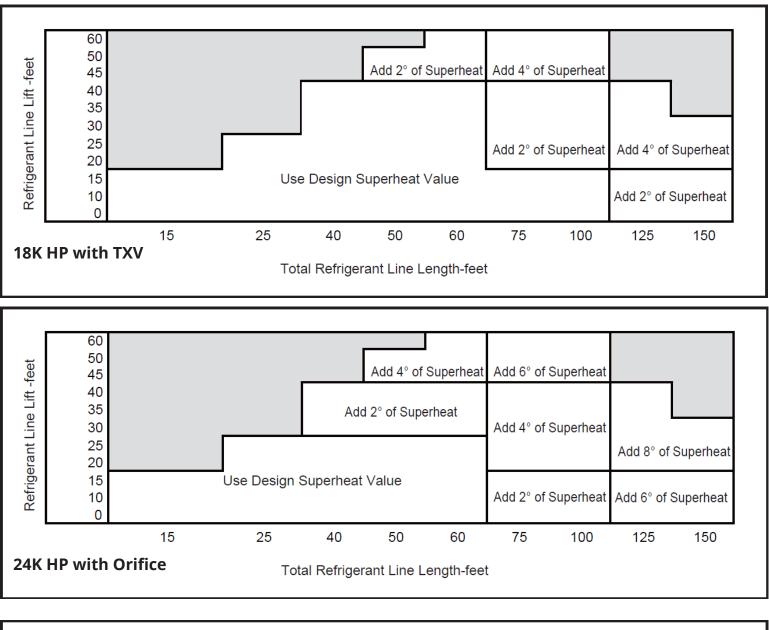


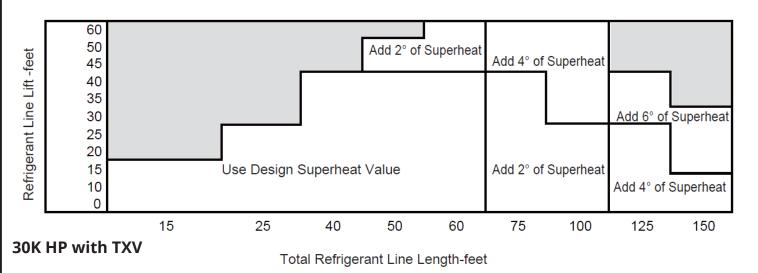
## Design Superheat with TXV Throttle

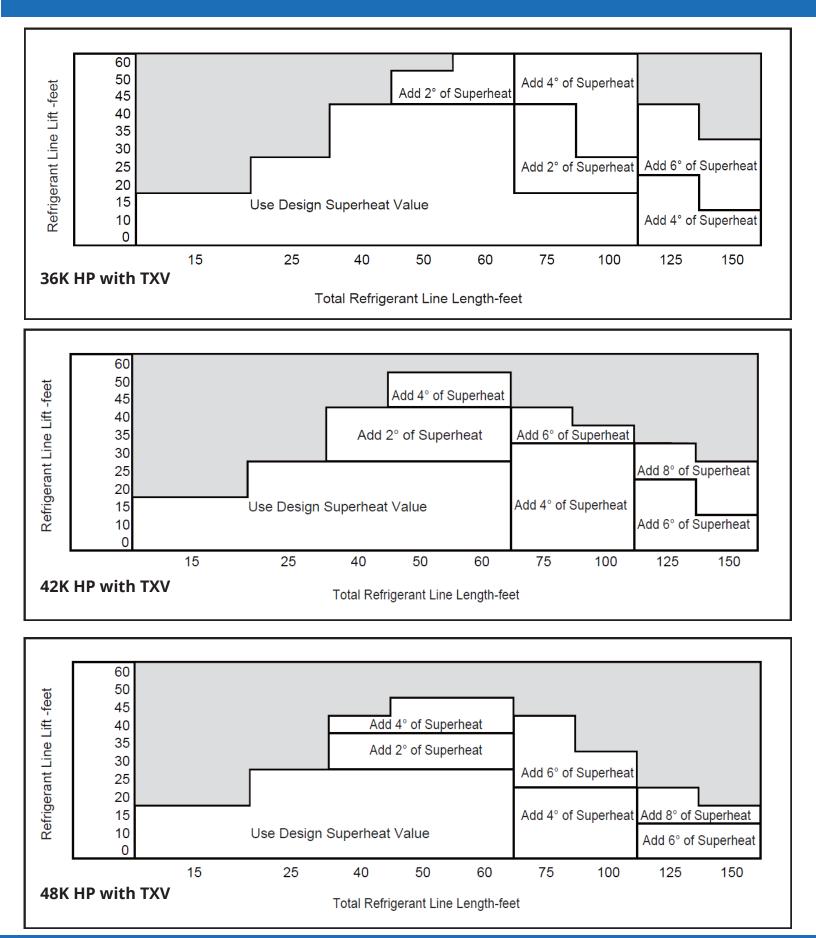
Outdoor DB (°F)	Indoor Unit Inlet DB/WB (°F)					
	95/79	90/75	85/71	80/67	75/63	70/58
115	13	12	11	11	10	9
110	13	11	10	10	10	9
105	12	11	10	10	9	8
100	11	10	10	10	9	8
95	11	10	10	9	8	8
90	11	10	10	9	8	8
85	12	10	9	9	8	8
80	13	11	9	9	8	8
75	14	12	9	8	7	5
70	10	9	8	6	5	5
65	7	6	6	6	5	5
60	6	5	5	5	5	5
55	6	5	5	5	5	5

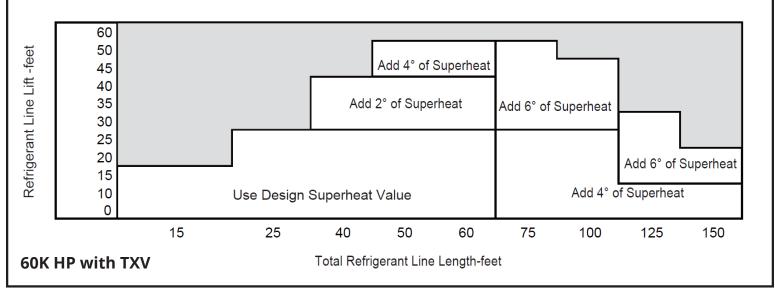
## **Design Superheat with Piston Throttle**

Outdoor DB (°F)	Indoor Unit Inlet DB/WB (°F)					
	95/79	90/75	85/71	80/67	75/63	70/58
115	16	11	6	5	5	5
110	18	13	8	5	5	5
105	20	15	10	5	5	5
100	23	17	13	7	5	5
95	25	20	15	9	5	5
90	27	22	17	12	5	5
85	29	24	19	14	8	5
80	25	20	16	11	7	5
75	22	18	14	95	5	5
70	22	18	13	8	5	5
65	21	17	13	8	5	5
60	20	16	12	7	5	5
55	19	15	11	5	5	5









5. Use the final superheat value, refrigerant temperature and pressure from step 4, to determine the proper suction gauge pressure using the R410A Refrigerant Superheat Chart below.

Example: Assume a 12°F final superheat value and suction temperature of 58°F.

1. Locate 12°F final superheat in table below.

2. Locate the Suction Temperature (58°F) in the left column.

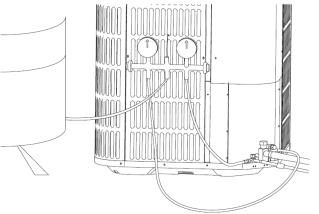
3. The Suction Gauge Pressure should be approximately 133 PSIG. (This is the shown as the intersection of the Final Superheat column and the Suction Temperature row.)

Design Superheat Value = \_\_\_\_\_°F

Superheat Correction = \_\_\_\_\_°F

Final Superheat Value = \_\_\_\_\_°F

	R410A Refrigerant Superheat Chart								
	Final Superheat (°F)								
Suction Temp (°F)	6	8	10	12	14	16	18		
1 cmp ( 1 )			Su	ction Gauge Press	ure (PSI)				
40	105	101	97	93	89	86	82		
42	109	105	101	97	93	89	86		
44	114	109	105	101	97	93	89		
46	118	114	109	105	101	97	93		
48	123	118	114	109	105	101	97		
50	128	123	118	114	109	105	101		
52	133	128	123	118	114	109	105		
54	138	133	128	123	118	114	109		
56	143	138	133	128	123	118	114		
58	148	143	138	133	128	123	118		
60	153	148	143	138	133	128	123		
62	159	153	148	143	138	133	128		
64	164	159	153	148	143	138	133		
66	170	164	159	153	148	143	138		
68	176	170	164	159	153	148	143		
70	182	176	170	164	159	153	148		
72	188	182	176	170	164	159	153		



6. Adjust refrigerant level to attain proper final superheat.

### NOTE

Add refrigerant if the measured superheat is higher than the final superheat value.

- Connect gauges to refrigerant bottle and unit as illustrated.
- Purge all hoses.
- Open bottle.
- Stop adding refrigerant when gas line pressure matches the Refrigerant Charging Chart.

## NOTE

Recover refrigerant if the measured superheat is lower than the final superheat value.

- 7. Stabilize the system.
- Wait 20 minutes for the system condition to stabilize between adjustments.

## NOTE

When the liquid line pressure matches the chart, the system is properly charged.

- Remove gauges.
- Replace service port caps to prevent leaks. Tighten finger tight plus an additional 1/6 turn.
- Record system information, pressures, and temperatures in the following reference table after charging is complete.

Reference Chart						
Description	Value					
Outdoor Model Number						
Measured Outdoor Ambient Temperature	°F					
Measured Indoor Ambient Temperature	°F					
Liquid Gauge Pressure	PSIG					
Suction Gauge Pressure	PSIG					
Suction Line Temperature	°F					

## **6** SYSTEM OPERATION & TROUBLESHOOTING

## 6.1 Compressor Crankcase Heater

## Two conditions must be met for crankcase heating to start:

1. Outdoor temperature < 37.4°F

2. At power up or if the compressor has been off for more than 3 hours.

## The crankcase heating stop must meet the following condition:

1. Outdoor temperature > 44.6°F or compressor starts.

### **6.3 Protection Function**

#### <u>T3 = Outdoor coil temperature</u>

- T3 > 143.6°F, compressor stops working
- T3 < 125.6°F, compressor restarts working</li>

#### <u>T4 = Ambient Temperature</u>

- T4 < 5°F, compressor can't start
- T4 > 10.4°F, compressor restarts working
- If  $32^{\circ}F \le T4 \le 120^{\circ}F$ , unit can operate in cooling
- If  $5^{\circ}F \le T4 \le 75^{\circ}F$ , unit can operate in heating

#### NOTE

When T4 < 5°F, the outdoor unit would provide a signal to drive up the heater installed in the indoor unit.

### **Discharge Temperature Protection:**

- Discharge Temperature > 239°F, compressor stops working.
- Discharge Temperature < 167°F, compressor restarts working.

#### **High Pressure Protection:**

- High Pressure > 638 PSIG, compressor & outdoor fan motor stop working.
- High Pressure < 464 PSIG, compressor & outdoor fan motor restart working (3 minute delay necessary).

#### Low Pressure Protection:

- Low Pressure < 21 PSIG, compressor and outdoor fan motor stop working.
- Low Pressure > 44 PSIG, compressor and outdoor fan motor restart working (3 minute delay necessary).

### NOTE

In stand-by status, the compressor will not start in low pressure protection. Within 30 minutes, if 4 protection cycles occur, the system will be locked. It will restore after power cycle is complete.

## 6.2 Reversing Valve

The reversing valve energizes at the heating conditions, and cuts off at the cooling condition.

## 6.4 Defrost Mode

## Manual Defrost Mode:

When the switch SW3-1 is set to "ON", the system turns on the defrost mode. The defrost mode exits by the logic of shut-down conditions of defrost mode.

## NOTE

Once the manual defrost mode is finished, turn the switch SW3-1 back to "off".

## **Start-Up Conditions of Defrost Mode:**

When SW3-3 switch is set to "ON", the mode will start up in any of the following conditions:

- Compressor operates and T3 < 32°F for a period of 30 minutes.
- T3 < 28.4°F and the compressor operates for the first time after being connected to the power source.
- When T3 < 28.4°F and the system is on standby for two hours continuously.

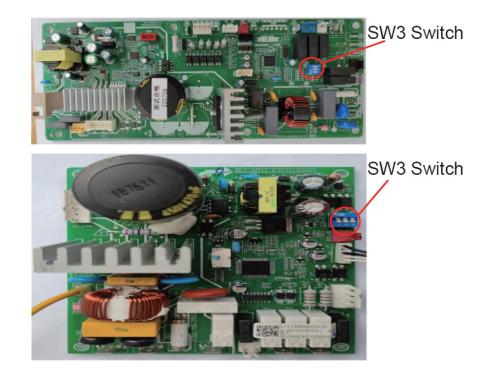
When SW3-3 switch is set to "OFF", the mode will start up in any of the following conditions:

- Compressor operates and T3 < 32°F for a period of 60 minutes.
- T3 < 28.4°F and the compressor operates for the first time after being connected to the power source.
- When T3 < 28.4°F and the system is on standby for two hours.

## Shut-Down Conditions of Defrost Mode:

The mode will shut down in any of the following conditions:

- The defrosted time lasts 10 minutes.
- $T3 \ge 64.4^{\circ}F$  and  $T4 \ge 28.4^{\circ}F$ .
- Compressor stops operating.
- T3  $\geq$  64.4°F lasts 60 seconds when T4 < 28.4°F.



## 6.5 Temperature Sensor Resistance Table

Temperature °F	Resistance Ω	Temperature °F	Resistance Ω	Temperature °F	Resistance Ω	Temperature °F	Resistance $\Omega$		
-4	106.73	37	29.87	78	10	119	3.69		
-3	103.25	38	29.22	79	9.5	120	3.61		
-2	99.89	39	28.19	80	9.26	121	3.53		
-1	96.65	40	27.39	81	9.03	122	3.45		
0	93.53	41	26.61	82	8.81	123	3.38		
1	90.53	42	25.85	83	8.59	124	3.3		
2	87.62	43	25.12	84	8.38	125	3.23		
3	84.83	44	24.42	85	8.17	126	3.16		
4	82.13	45	23.73	86	7.97	127	3.1		
5	79.52	46	23.07	87	7.78	128	3.03		
6	77.01	47	22.42	88	7.59	129	2.96		
7	74.58	48	21.8	89	7.4	130	2.9		
8	72.24	49	21.2	90	7.22	131	2.84		
9	69.98	50	20.61	91	7.05	132	2.78		
10	67.8	51	20.04	92	6.88	133	2.72		
11	65.69	52	19.49	93	6.72	134	2.67		
12	63.65	53	18.95	94	6.56	135	2.61		
13	61.68	54	18.44	95	6.4	136	2.56		
14	59.78	55	17.94	96	6.25	137	2.5		
15	57.95	56	17.45	97	6.1	138	2.45		
16	56.17	57	16.98	98	5.96	139	2.4		
17	54.46	58	16.52	99	5.82	140	2.35		
18	52.8	59	16.08	100	5.68	141	2.3		
19	51.2	60	15.65	101	5.55	142	2.25		
20	49.65	61	15.23	10	5.42	143	2.21		
21	48.16	62	14.83	103	5.3	144	2.16		
22	46.71	63	14.43	104	5.18	145	2.12		
23	45.31	64	14.05	105	5.06	146	2.08		
24	43.95	65	13.68	106	4.94	147	2.03		
25	42.64	66	13.32	107	4.83	148	1.99		
26	41.38	67	12.97	108	4.72	149	1.95		
27	40.15	68	12.64	109	4.61	150	1.91		
28	38.97	69	12.31	110	4.54	151	1.88		
29	37.82	70	11.99	111	4.41	152	1.84		
30	36.71	71	11.68	112	4.31	153	1.8		
31	35.64	72	11.38	113	4.21	154	1.77		
32	34.6	73	11.09	114	4.12	155	1.73		
33	33.59	74	10.8	115	4.03	156	1.7		
34	32.61	75	10.53	116	3.94	157	1.66		
35	31.67	76	10	117	3.85	158	1.63		
36	30.76	77	10	118	3.77	159	1.6		

## 6.6 Electrical Data Table

Model	18	24	30	36	42	48	60
Minimum Circuit Ampacity (A)	13	15.5	17.2	23	26.9	29.6	34.6
Maximum Circuit Protector (A)	20	25	30	40	50	50	60

## 6.7 Troubleshooting Table

System Faults	What to Check Mode	Power Supply	High Voltage Wiring	I.D. Control Def.	<b>Compressor Capacitor</b>	O.D. Fan Capacitor	I.D. Blower Capacitor	<b>Contactor Contacts</b>	Low Voltage Wiring	Control Transformer	Thermostat	Contactor Coil	Low Voltage Fuse	Stuck Compressor	Inefficient Compressor	Ref. Undercharge	Ref. Overcharge	Excessive Evap. Load	Noncondensables	Res. O.D. Airflow	O.D. Air Recirculation	TXV Stuck Open	Superheat	Res. I.D. Airflow	Ref. Cir. Restricting	Sov Leaking	Sov Coil Defective	Check Valve Leaking	LPC Sensor Def.	Defrost Control Def.	T4 Temp. Sensor Def.	T3 Temp. Sensor Def.	HPC/HGS Sensor Def.
Refrigerant Circuit																										_							
Head Pressure Too High	C H																P P	P P	S S	Р	S			Р	S S								
Head Pressure Too Low	С Н														S S	P P						S S	s s		s s	S S	S	P P					
Suction Pressure	н С														S S	Р	Ρ	Ρ				2	S S		5	S P	5	P P					
Too High Suction Pressure	Н С														S	Р							S S	Р	S	Р							
Too Low	Н															P				S	S		S		S		S						
Liquid Refr. Floodback (TXV)	C H																					P P						P P					
I.D. Coil Frosting	C H															Ρ				S	S												
Inadequate Compressor Op. or No Cooling/	C														S	Ρ		S	S				S	Ρ	S	S		S					
Heating	Н														S	Ρ			S				S	Ρ	S	S	S	S					
Electrical																														1		<u> </u>	
Compressor & O.D. Fan Won't Start	с Н	P P	P P					S	S S	P P	S S	Р	P P																S	s	S	s	s
Compressor Will Not Start but	С		Р		Р									Ρ																			
O.D. Fan Runs	H		P P		Ρ	Р		S				Р		Р								_								S		S	<u> </u>
O.D. Fan Won't Start	C H		Р Р			P P																								S			
Compressor Hums But Won't	C				P P			S						P P																			$\square$
Start I.D. Blower Won't	H C	Р	P	S	۲   ۲		P	S	S	Р	S		S	P																			
Start	Н	Ρ	Р	S			Р		S	Ρ	S		S																				
Defrost																						_											_
Unit Won't Initiate Defrost	C H																										Ρ			P		S	
Defrost Terminates on	с Н															Р														Р		s	
Time	H C															r														۳ 		5	
Unit Icing Up	Н															Ρ				S	S			S			Р			Р			

## 6.8 Fault Code Table

#### Fault Code of Motor Driver Module

L	ED1 Error	Code	Content					
	Stead	y On	Normal Operation					
₩	OF	F	Power Supply Failure					
	Кеер	2s On 2s Off	Standby					
<del>फ</del> ्र	Flashing	0.2s On 0.2s Off	Inter-Integrated Circuit Communication Error					
Ø	1 Flash	/Cycle	Motor Current Error					
<b>\\$</b>	2 Flash	/Cycle	Inverter Module Temperature Error					
<b>\$</b>	3 Flash	/Cycle	DC Bus Voltage Error					
<b>A</b>	4 Flash	/Cycle	Motor Parameter Error					
<b>A</b>	5 Flash	/Cycle	Motor Startup Failure					
ð.	6 Flash	/Cycle	Phase Sequence Error					

#### Fault Code of Main Control Module

LI	ED2 Error Code	Content
<b>Å</b>	Steady On	Normal Operation
₩	OFF	Power Supply Failure
	1 Flash/Cycle	T3 Sensor Failure
<b>\\$</b>	2 Flash/Cycle	T4 Sensor Failure
\$	3 Flash/Cycle	LPC Open
<b>\$</b>	5 Flash/Cycle	OFM Failure
Ŕ	6 Flash/Cycle	No Machine Type

## 7.1 Maintenance

Dirt should not be allowed to accumulate on the indoor or outdoor coils or other parts in the air circuit. Clean as often as necessary to keep the unit clean. Use a brush, vacuum cleaner attachment, or other suitable means.

The outdoor fan motor is permanently lubricated and does not require periodic oiling.

Refer to the furnace or air handler instructions for filter and blower motor maintenance.

The indoor coil and drain pan should be inspected and cleaned regularly to assure proper drainage.

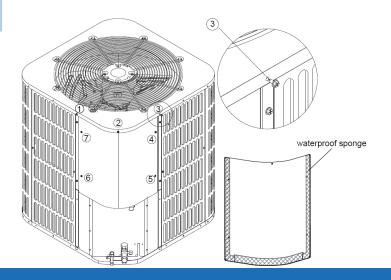
#### NOTE

It is unlawful to knowingly vent, release, or discharge refrigerant into the open air during repair, service, maintenance, or the final disposal of this unit. When the system is functioning properly and the owner has been fully instructed, secure the owner's approval.

### 7.2 Removing & Installing the Cover Plate

1. Before removing the cover plate of the electronic control box, ensure screws 1-7 are removed first.

2. When reinstalling the cover plate, screws 1 and 3 must be installed at the last step to facilitate assembly and avoid damage to the waterproof sponge.



## 7 **POST-INSTALLATION**

## 7.3 Changing the Motor

When the motor requires changing, follow the steps below:

**STEP 1 -** Go into the electrical panel, and disconnect the motor power lines.

<u>Note:</u> Disconnect the main power to the unit. Severe burns and electrical shock will occur if the main power is not disconnected.

STEP 2 - Remove cover (be careful of motor wires).

**STEP 3 -** Be sure to place fan cover unit on the ground.

Note: Do not place or lean fan blades on ground or against surface.

**STEP 4 -** Remove fan motor by removing 5/16" nuts from cover.

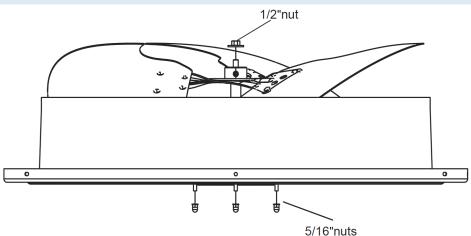
STEP 5 - Remove fan blade from motor by removing 1/2" nut and place fan on the ground.

**STEP 6 -** Reverse removal process to reinstall the fan and motor.

<u>Note:</u> When connecting motor wires, be sure to check motor direction.

## NOTE

Damage will occur to the condensing unit if the 5/16" nuts are removed prior to removal of the cover.



## 7.4 Operational & Checkout Procedures

Final phases of this installation are the unit Operational and Checkout Procedures. To obtain proper performance, all units must be operated and charge adjustments made.

After installation has been completed, it is recommended that the entire system be checked against the following list:

- Be sure unit suspension (if used) is secure and that there are no tools or loose debris in, around, or on top of the unit.
- □ Properly insulate suction lines and fittings.
- □ Properly secure and isolate all refrigerant lines.
- Verify that all electrical connections are tight.
- Check all duct outlets; they must be open and unrestricted.
- Check drain lines and be sure all joints are tight.
- **D** Be sure that a return air filter is installed.
- Operate complete system in each mode to verify proper performance. Verify proper performance of supplementary electric heater if applicable.



# PRODIRECT<sup>™</sup> Series Split System Heat Pump

The design and specifications of this product and/or manual are subject to change without prior notice. Consult with the sales agency or manufacturer for details.